

Privacy Notice

U.S. Council for Athletes' Health, Athletics Healthspace, and Moodle are committed to preserving and maintaining the privacy of visitors to its websites.

U.S. Council for Athletes' Health and its affiliated companies ("Moodle", "Athletics Healthspace", "we" or "us"), is the company delivering the health, safety, and well-being education for individuals and organization. This privacy notice sets out how U.S. Council for Athletes' Health, Athletics Healthspace, and the MoodleUS platform collects and uses information about you when you use our products and services ("services") and why we collect certain personal data. This notice also explains the choices that you can make about the way that we use your information.

Your privacy protection is important to us. This is why we have adopted the following pivotal legislation: California Consumer Privacy Act 2018 ("CCPA"). This privacy notice relates to all personal data we process and addresses the legislation mentioned.

'Personal data', in this privacy notice, means any information relating to an identified or identifiable natural person ('data subject'). An identifiable natural person is someone who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Why we collect your personal data

So that we can deliver the education and resources you have requested, we need your data and here we tie in our legal justifications for needing to collect your data.

In order for us to provide you with our services or for correspondence purposes we need to collect your personal data. We ensure that the information we collect and use is confined to this purpose. We always process your personal data for specific purposes, with the nature of the data collected depending on your interaction with us. We are committed to transparency in this.

Where we rely on a specific basis for processing your information and you wish to object to that processing, you must be aware that it might not be possible for you to continue using our services.

Information is collected when an account is registered, when you fill out a form to request information, when you opt-in for participation into a service by logging in or creating an account, complete a survey, or engage with other site features. The type of information collected is as follows:

- biometric data in the form of facial images, where you have uploaded and we store your profile picture;
- demographic information in the form of name, email address, role within your organization, etc.
- any special categories of special personal data which any user volunteers while using our services (for example, by further completing an account profile, in a forum, or submission).

How we collect personal data

Here we give you examples of ways that you interact with us and the resulting data we may collect!

U.S. Council for Athletes' Health, Athletics Healthspace and Moodle collect personal data from you when you interact with us. This can be through our websites, over the phone, in person, including, without limitation, when you:

- create an individual user account;
- request support;
- register for or participate in an online class, exam, certification, training, webcast or other event;
- request information or materials;
- participate in surveys or evaluations;
- participate in promotions, contests or giveaways;
- make a purchase through our shopping cart or registered products;
- submit questions or comments; or
- submit content or posts on our forums or other interactive webpages.

How we use personal data

Here we let you know what happens if we need to engage others to assist us to service your needs. If we do engage others we have set how we ensure your data is kept safe.

Other than those involved in enabling services, we will not make any of your personally-identifiable information available to anyone at any time for any purpose. Specifically, we never sell any information to third party companies for marketing, sales, email, or solicitations of any kind. We may need to pass your personal data on to third-party service providers contracted to U.S. Council for Athletes' Health, Athletics Healthspace and Moodle in the course of dealing with you. We do this because there are services which will not work unless we are able to make these transfers. Any third parties we share your data with are obliged to keep your personal data secure and use it only for necessary service delivery. When your data is no longer required to fulfill the service, those third parties will be directed to dispose of your data in accordance with our standard procedures.

How we store personal data

Here we outline our processes for data storage, how we will protect your data and keep it only for as long as needed!

We will process (collect, store and use) the information you provide in a manner compatible with GDPR. We maintain physical, organizational and technical safeguards for all personal data we hold. We will endeavor to keep your information accurate and up to date, and not keep it for longer than is necessary. We are required to retain certain information in accordance with the law. How long certain kinds of personal data should be kept are governed by specific business sector requirements and agreed practices. Personal data can be held in addition to these periods depending on individual business needs.

We will process different forms of personal data for as long as it is necessary and proportionate for the purpose for which it has been supplied and we will store the personal data for the shortest amount of time possible, taking into account legal and service requirements.

Cookies

Cookies are small files stored on your computer through your browser with information about your use of the site. Cookies help improve the experience for returning visitors by recognizing them and providing a more personalized experience, and by providing aggregate data about site traffic and patterns we can use to offer new features and functionality in the future.

In addition, you may have encountered third party cookies along the path to finding our website. For example, Google may use cookies to track click behavior from its search results. In such cases, cookie use and privacy are governed solely by the terms and policies of the third party.

Your browser has settings that control the use of cookies on your computer. Each browser is a little different; consult your "Help" menu for specific instructions to modify your cookie settings. If you turn off cookies, some features on our site may not work; we recommend having cookies turned on. In addition, add-ons are available for some browsers (including Google Chrome) to control handling of individual users' cookies.

Marketing

We love to share, but you can opt out and we will not sell your information!

We have no interest in collecting any data beyond that needed to ensure our services work for you. If you are going to be contacted by us for marketing purposes, we will not rely solely on this privacy notice. We will endeavor to seek your consent appropriately. Athletics Healthspace and Moodle do not sell data, and has no intentions in doing so in the future.

Privacy notices of other websites

Our privacy notice and managing your data is only applicable when you are using our services. It does not cover your use of others' sites and services. This privacy notice outlines how we manage your personal data. If the website you are using is not hosted by us or you click on a link to another website, we encourage you to read their privacy notice.

Where we are not involved with your personal data, such as where the Moodle software has been self-hosted, you should address your requests to the Data Controller of the website since we have no access to your personal data.

Verification

Before we action a request we need to ensure it is from you. Before we action a personal data request we need to verify your identity. We accept a request made through your personal Moodle account while you are logged in. We sometimes require additional information such as a color copy of your passport, driving license or national ID card

Amendments to our Privacy Notice

We are transparent about any updates made to this Notice. We update our privacy notice when necessary or in response to:

- feedback from our community, customers, relevant authority, industry or other stakeholders;
- changes in our products or services; and/or
- data processing or policy changes.

We may change the terms of this privacy policy at any time. Any changes will be reflected on this page, and considered in effect upon posting. The "last updated" date at the top of this privacy notice reflects when the most recent changes were made. We encourage you to periodically review this privacy notice for any amendments.

Disclosure

We may disclose any personally-identifiable information you provide under the following circumstances:

1. If instructed, or reasonably believed required, by an authority to comply with any law, regulation, governmental request, or judicial or legislative process;
2. If such disclosure is necessary or appropriate to operate this website, to process any requests you make, or to conduct any services or promotions in which you participate;

3. To protect the rights and property of U.S. Council for Athletes' Health, its administrators, community members, sponsors, or affiliates, including the right to limit fraud and misconduct in cases where it is reasonably suspected.

Consent

By using our site, you consent to all terms contained herein.

About this Site

The Athletics Healthspace website is produced and maintained by MoodleUS. The USCAH.com website is produced and maintained by M2 Marketing.

How to contact us

We love feedback, reach out to us! If you have any questions about our privacy notice, please contact us via by email at info@uscah.com, or by mail at:

U.S. Council for Athletes' Health
P.O. Box 12203
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